# **PeopleSafe - Test Claim (Cost Estimate) Drug Label (Medication Name) and Find a Drug Details**

[Drug Label (Medication Name) and Find a Drug](#_Toc208405789)

[Related Documents](#_Toc208405790)

**Description:** Provides details on how to utilize the Drug Label and Find a Drug fields when running a Test Claim.

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| **Drug Label (Medication Name) and Find a Drug** |

* We supply **durable equipment** to some clients. Review the CIF and call Clinical to get the NDC number to perform a Test Claim for drug coverage if available.
* For **Ointments**, educate the member that their prescriber should indicate the size and quantity of the tube/bottle we are to dispense. Use this information to run the Test Claim for the appropriate package size and quantity.
* For **Grains**, contact Clinical Care Services to obtain the correct quantity. Refer to [PeopleSafe - Test Claim Quantity Calculations (031773)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=469e4571-83ef-47f7-9a70-e881b945b605).

**Do not** use for vaccines unless pharmacy coverage is indicated in the CIF.

A screenshot of a computer screen

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* **Drug Label:**
* **Wild Card Search:** Type the first three (3) letters, then select the **TAB** key to process the search.
* If the selected drug is a Controlled Substance, a pop-up displays. The message states that it is a Controlled Substance and provides the DEA class of the medication (C1 - C5). If this message is received, there might be state restrictions or limitations that need to be discussed.  If the member has questions regarding Controlled Substances state laws Home Delivery/Mail Order requests, conference/warm transfer the call to [Clinical Services (004378)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f22eb77e-4033-4ad9-9afb-fc262f29faad) once you have completed the test claim and provided pricing. For retail fills the retail pharmacy determines if they are going to fill the prescription.

A screenshot of a computer error message

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* **Find A Drug Screen:**

Do **not** use the Find a Drug screen from the Tools drop-down menu to locate a formulary alternative. The process of finding a formulary alternative should be completed within the Test Claim. Refer to:

[PeopleSafe - Test Claim Formulary and Additional Alternatives (031769)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=48ee161e-9b5e-4cfb-904f-f80995018f28).

**Note:** To change the medication name, type the first three or more letters then add an asterisk (\*) to perform a wildcard search.

**Example:** TES\* or TESTOS\*

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**Note: BRD/GEN column** indicates if B-Brand or G-Generic

* If the drug and drug strength does not display, click the **Search All** button.
* If rare medications are not in our system and the pharmacy runs the test claim, that information does not populate. Run using **Point of Sale** only.

A screenshot of a computer error

AI-generated content may be incorrect.

Diabetic testing supplies and meters, refer to [Diabetic Programs & Supplies Index (049788)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=91eac667-77eb-4131-8351-979ec7e1ae2e).

Return to [Test Claim (004573)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=59c4e7fa-4a87-43c4-89cd-5d4f8c6c3421).

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| **Related Documents** |

* [Test Claims Index (046965)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=772063f7-03f8-400d-a07a-5c7f11d0a10a)
* [Log Activity/Capture Activity Codes (005164)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=bdac0c67-5fee-47ba-a3aa-aab84900cf78)
* [Customer Care Abbreviations, Definitions, and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

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